How to remove a network profile (Mac OS)

The instructions below are for Mac OS X 10.8 and above.

1. Select **System Preferences...** from the Apple Menu.

2. Select **Profiles**.

3. All saved profiles will load. If there is no eduroam profile, continue to step 6.

4. Click the **eduroam profile** to select it, then click the minus sign near the bottom right to remove it.

5. Close out of the open windows.
6. Go to System Preferences > Network and select Wi-Fi on the left side.

7. Ensure you are disconnected from the wireless network by clicking on the Disconnect button. The Network Name should show No network selected.

8. Click on the Advanced button.
9. Select the wireless network from the list as shown:

![Network preferences screenshot]

10. Then click on the "-" button to remove it from the list. **Note:** you may be prompted to confirm the removal.

11. Click on the OK button.

12. Click the **Apply** button. You can now reconnect and reconfigure your machine to the eduroam wireless network.

**Need Help?**

**Related articles**

- How to connect to the eduroam wireless network (Android)
- Connecting to Eduroam - General Overview
- How to remove a network profile (Windows)
- How to remove a network profile (Mac OS)
- How to connect to the eduroam wireless network (Windows 10)

Contact the IST Service Desk at helpdesk@uwaterloo.ca or 519-888-4567 ext. 44357.